

# Disclosure on the Management Approach (DMA)

In accordance with the Global Reporting Initiative guidelines, the index summarises the Ferrovie dello Stato Italiane Group's sustainability management approach.

DISCLOSURE MANAGEMENT APPROACH	REFERENCE	
<b>Financial responsibility</b>	2014 Group Sustainability Report	<p>Financial responsibility (pages 69-70)</p> <p>The Group's relevant markets and provided services (pages 21-25)</p> <p>Letter to stakeholders (pages 6-7)</p> <p>Investments (pages 71-72)</p> <p>External costs and benefits (pages 74)</p>
	2014 Group consolidated financial statements	<p>Performance and financial position of the Group (pages 29-32)</p>
<b>Environmental responsibility</b>	2014 Group Sustainability Report	<p>Letter to stakeholders (pages 6-7)</p> <p>The stakeholder panel (pages 37-38)</p> <p>Ferrovie dello Stato Italiane Group's mission and strategies (pages 47-51)</p> <p>The Ferrovie dello Stato Italiane Group companies' management systems (pages 52-63)</p> <p>External costs and benefits (page 74)</p> <p>Procurement policy (pages 75-78)</p> <p>Environmental responsibility (pages 181-212)</p>
	The Group's environmental policy	<p><a href="http://www.fsitaliane.it/fsi-en/Commitment/Environmental-Commitment/Environmental-Policy">www.fsitaliane.it/fsi-en/Commitment/Environmental-Commitment/Environmental-Policy</a></p>
	Governance model for the FS Italiane Group companies' environmental management systems	<p>The governance model identifies key processes and support processes on the basis of the correct coordination and functioning of the Group companies' environmental management systems</p>
<b>Employment practices and adequate working conditions</b>	2014 Group Sustainability Report	<p>Protection of human rights (pages 64-65)</p> <p>Our people (pages 140-145)</p> <p>Making the most of human capital (pages 148-154)</p> <p>Diversity and equal opportunities (pages 154-156)</p> <p>Safety in the workplace and protecting workers' health (pages 156-158)</p> <p>Trade unions (pages 158-160)</p>
	Code of conduct	<p><a href="http://www.fsitaliane.it/fsi-en/About-us/Governance/Code-of-Ethics/Code-of-Ethics">www.fsitaliane.it/fsi-en/About-us/Governance/Code-of-Ethics/Code-of-Ethics</a></p>

DISCLOSURE MANAGEMENT APPROACH	REFERENCE	
<p><b>Human rights</b></p>	<p>2014 Group Sustainability Report</p>       <p>Code of conduct</p>	<p>Ferrovie dello Stato Italiane Group’s mission and strategies (pages 47-48)</p> <p>Protection of human rights (pages 64-65)</p> <p>Safety in the workplace and protecting workers’ health (pages 156-158)</p> <p>Trade unions (pages 158-160)</p> <p>Procurement policies (pages 75-78)</p>  <p><a href="http://www.fsitaliane.it/fsi-en/About-us/Governance/Code-of-Ethics/Code-of-Ethics">www.fsitaliane.it/fsi-en/About-us/Governance/Code-of-Ethics/Code-of-Ethics</a></p>
<p><b>Company</b></p>	<p>2014 Group Sustainability Report</p>       <p>Code of conduct</p>	<p>Stakeholders (pages 37-46)</p> <p>Ferrovie dello Stato Italiane Group’s mission and strategies (pages 47-51)</p> <p>Corporate governance (pages 31-36)</p> <p>External costs and benefits (pages 64)</p> <p>The Community (pages 162-171)</p> <p>Fondazione FS Italiane (pages 179-180)</p> <p>Compliance (pages 66)</p>  <p>4.6 Political parties, political movements, committees and political organisations and trade unions</p>
<p><b>Product liability</b></p>	<p>2014 Group Sustainability Report</p> <p>Trenitalia’s general terms of passenger transport</p> <p>Long-haul passenger service charter</p> <p>Regional service charter</p> <p>RFI’s service charter</p> <p>Busitalia - Sita Nord’s service charter</p> <p>Ataf Gestioni’s service charter</p> <p>Travel guide</p>	<p>Ferrovie dello Stato Italiane Group’s mission and strategies (pages 47-51)</p> <p>Transport: mobility services (pages 84-88)</p> <p>Infrastructure: mobility services (pages 89-90)</p> <p>Service quality (pages 91-124)</p> <p>Travel safety (pages 125-134)</p>